

Sean Leapley - Student

Address:

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Website: seanleapley.com

Technical Skills:

Programming Languages:

C++, C, Java, Python, PHP, SQL, HTML, CSS, Javascript

Software Experience:

Photoshop, Word, Excel, Powerpoint, Salesforce, Zendesk, Confluence, Git, Filezilla, Putty(ssh)

OS installation:

Windows/Linux + setup of apps and drivers

Overview:

I'm an enthusiastic, self taught programmer with years of experience in writing code and fixing tedious bugs. Right now, my goal is to finish college as fast as I can so I can finally start using my skill set in a career. With extensive experience in leadership, cooperation, collaboration, and technical support, I'm either making something, fixing something, or helping someone to do the same. I'm usually described as friendly, dependable, and patient, and a quick learner.

Experience: (references available upon request)

College National Cyber League Team, Folsom CA, Fall 2019

- Competed in silver bracket
- Open Source Intelligence, Cryptography, Log Analysis, Network Traffic Analysis

Customer Support - Voxpro/Stripe, Folsom CA, Feb 2019 - Aug 2019

- Phone/Email support for businesses integrating with Stripe's payment processing software
- Troubleshooting of account issues, missing funds, bank issues, 3rd party integrations

Tech Support - Voxpro/Nest, Folsom CA, Feb 2018 - Feb 2019

- Phone/Email support for installation and usage of smart home devices
- Technical Troubleshooting: Nest app, Nest devices, HVAC, WiFi, Bluetooth
- Customer Handling: De-escalation, manager requests, services/policies, order management
- Promoted to senior agent for several months of consistent exceptional performance
 - Handle calls in a management capacity
 - Handle extremely dissatisfied customers
 - Last point of contact for extremely difficult cases

Busser - Sizzler, Cameron Park, CA - July 2013 - Feb 2018

- Cleaning tables, washing dishes, expo, restocking, cleaning, bathroom detail
- Occasionally offered temporary jobs by guests observing me work

High School Webmaster, El Dorado CA, 2013

- Awarded "Excellence in Student Achievement in Business Technology"
- Led a team of students to replace the school's 10 year old website

High School Tech Team, El Dorado CA, 2010

- Assembly/Troubleshooting of campus computer hardware
- Installation/maintenance of school computer software and operating systems

High School FIRST Robotics Team #3189 "Circuit Breakers", El Dorado CA, 2009 - 2013

- Created the team's original website
- Gained experience in programming, electronics, mechanics
- Team competed in world championships 2 years in a row

Projects: (repo) <https://github.com/seantherobonaut>

- [Genetic Algorithms](#) (c++) - Experiment to digitally create genetic evolution using robots
- [Battleship](#) (c++) - Full game of Battleship that allows multiple AI and human players
- [Advanced Calculator](#) (c++) - Basic calculator with bullet proof input validation
- [Robotics Website](#) (html/css/js) - Website I built for my robotics team
- [High School's website](#) (html/css/js) - Website I built with a team of students for my school

Education:

Folsom Lake Community College, Folsom CA, (transfer pending)

- Plan to transfer to UC Davis for B.S. in computer science